



FACT SHEET

ETHI COMMITTEE APPEARANCE 2020-03-09

Accomplishments and Priorities

ACCOMPLISHMENTS FOR 2019-20

- The OCL changed the user-facing side of the Registry of Lobbyists to be more accessible, usable, interoperable, and mobile friendly. (To be completed)
- The OCL renewed the website to make it easier for visitors to complete their intended tasks, using modern tools and best practices to improve the usability of the site and accessibility of the content. (To be completed)
- The OCL created a new online exemption request form: Available since October 2019.
- The OCL continued to implement its Mental Health Strategy.
- The OCL successfully moved to a new location on May 13, 2019.
- Budget ask to Treasury Board was submitted
- An analysis in regards to the statutory review of the Lobbying Act was prepared

PRIORITIES FOR 2020-21

- Develop and implement a new strategic plan for 2021-24
- Enhance the Registry of Lobbyists user experience (by implementing recommendations from a 2018-19 program evaluation of client services and the Registry)
- Improve client services (implementing recommendations from a 2018-19 program evaluation of client services and the Registry)
- Streamline and strengthen investigative practices and procedures
- Further implement our communications and outreach strategy
- Modernize our website
- Create new visual content (videos, infographics, etc.)
- Continue to support our mental health strategy and look for ways to provide career development opportunities for employees

